



iCircle Services MLTC Provider Portal Access

[Click here](#) to register for the iCircle provider portal. You may request access to one or more organizations by searching on your Tax ID and then selecting the appropriate Billing NPI(s).

You will receive an email confirmation of your request, and then a second email once access has been granted.

Once your account has been activated, [click here](#) to log in. You may want to save this link to your browser favorites for future use.

For help using the portal, see the link to the User Guide in the left navigation on the Welcome page.

Things you can do in the portal:

- Get a copy of the EOP
 - Check the status of claims
 - Verify patient eligibility
 - Submit claims electronically (X12 837 format required)
 - View and download ERA's
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For paper communications:

To register for iCircle's provider portal, go to <https://visibiledi.com/iCircle/Account/Register>. You may request access to one or more organizations by searching on your Tax ID and then selecting the appropriate Billing NPI(s).

You will receive an email confirmation of your request, and then a second email once access has been granted.

Once your account has been activated, go to <https://visibiledi.com/iCircle/Home/Login> to log in. You may want to save this link to your browser favorites for future use.

For additional questions or concerns, please contact your iCircle Provider Relations Representative at ProviderService@iCirclecny.org or via phone at 1-844-283-2884.

Sincerely,

iCircle Provider Network

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